MANAGER SE

MessageCenter
Text Messaging

Mitchell1®

In your shop, at your side

Manager™ SE MessageCenter

## Get answers from your customers faster directly from your Manager SE screen.

Reaching customers for repair approvals or status updates has been a constant challenge. When a vehicle is tying up a repair bay because additional work has been found, you need to get approval from that customer ASAP.

With **MessageCenter**, you can reach your customers right away with text messaging directly from inside your **Manager SE** shop management system. Eliminate roadblocks like calls going to voicemail or emails that go to an address your customer may not check right away. Text messaging has become so popular that it is now a preferred communication method for many consumers, allowing you to share important information quickly.

Seamlessly integrated, two-way texting inside **Manager SE** means you never have to leave the program to send or receive a text. You may type a quick 'on-the-fly' text to customers or use your own custom templated messages. These are faster, more professional and personalized with fields that you select from your database.

Stay in touch with your repair customers like never before and maximize your workday schedule. Get necessary answers fast when shop time is crucial. Key features that will help you increase daily efficiency include:

▶ Text messaging directly from Manager SE Work-In-Progress, Order, Revision or Appointment Editor screens

▶ Text from DVI inspection share screen (using ProSpect option)

▶ Unique, dedicated toll-free texting number for each shop

▶ Flexibility to send on-the-fly text messages or create and use custom templates

▶ Conversations with customers (text threads) are saved for later review
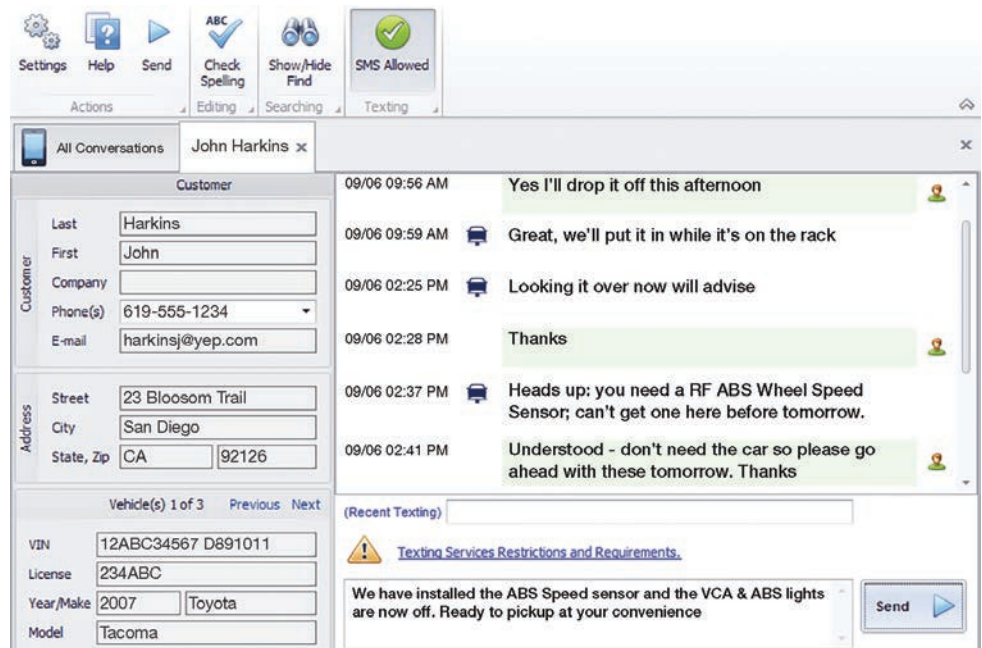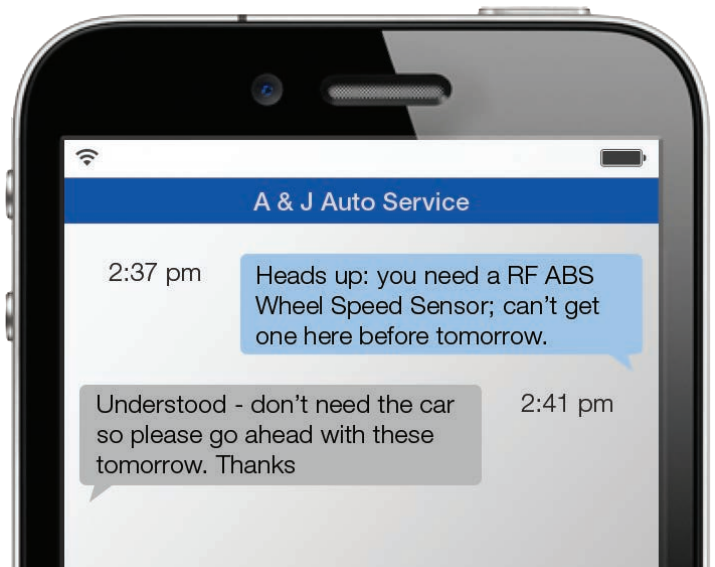
For more information:

Call us: 888-724-6742 | Visit us: mitchell1.com
Or find your local Mitchell 1 sales representative: mitchellrep.com

Mitchell1®

In your shop, at your side